

UnionFuel Company

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www.unionfuel.com

HEATING - AIR CONDITIONING - FUEL OIL

PA009437 NJ13VH01427600

Your Annual Comfort Plans



turn to the experts™ 



**MITSUBISHI
ELECTRIC**

Cooling and Heating Solutions



PeerlessBoilers.com



Turn to the Experts™

Celebrating over a century of comfort service to the Lehigh Valley!



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The Comfortable Choice... Since 1887.

The True Cost of Putting Off Home Comfort Maintenance

What happens when you feel sick but put off going to the doctor? Chances are, you get sick. The same goes for a "sick" home comfort system, one that is not working at it full efficiency.

The way to keep your boiler, furnace, cooling system, or heat pump healthy is to have it maintained regularly by one of our expert technicians. With regular maintenance, you can prevent small problems from becoming big problems and ensure optimal performance of your comfort systems. Best of all, your annual maintenance is included in your service plan.



With regular system maintenance, you cut costs in so many ways:

- **Your equipment will last longer** – which means you won't need to spend money on a new one.
- **You will enjoy lower utility bills** by increasing your unit's efficiency by up to 10%.
- **Your equipment will require fewer repairs** – which involves paying for parts as well as labor.
- **You'll be more comfortable** – and won't need to turn to energy-wasting supplemental heating sources like a space heater or stove.
- **You'll protect your investment** in your boiler, furnace, heat pump, or air conditioner . . . and add more value to your home.

When you think about all the money you potentially save with a Union Fuel tune-up, you're talking thousands of dollars!

Bottom line: Put off home comfort system maintenance, and your hard-earned money literally goes out the window! Schedule your tune-up today!

Don't Feel the Pain Again This Summer . . . Upgrade You're A/C!

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What A/C unit should I buy?

Central A/C units are rated for efficiency according to their Seasonal Energy-Efficiency Ratio (SEER). **The higher the SEER, the more efficient the unit.**

To find the rating on an older unit, check the data label or plug the model number into the online CEE-ARI database at energystar.gov on the Central Air Conditioners page. **New units are required by law to have a SEER of at least 13.** Central AC units manufactured from 1992 through 2005 have a SEER of about 10, and older models are at 6 or 7.

To help you choose a unit with an efficiency rating and output that matches your needs, **we will be glad to perform a thorough cooling analysis on your home.**

Today's air conditioners aren't just efficient, they're green. As of 2010, all air conditioners are required to have eco-friendly R410A ("Puron") coolant, and all R22 ("Freon") coolant has been phased out of production. Recharging an old Freon unit will be very expensive as well as environmentally harmful, therefore, we strongly encourage you to look into a new unit as soon as possible.

Air conditioners aren't what they used to be. A really "cool" option (pun intended) for homes without ducts, for retrofits and additions, or for installation in tight, compact spaces, is a **mini-split ductless system**. This super-efficient air conditioner allows you to **cool your home without ductwork!**

Replacing a 10-year-old A/C unit with an ENERGY STAR model can cut your cooling costs up to 30-50%, and save you enough over the new unit's lifetime to offset its purchase price.



Annual Oil or Gas Heating Service Agreement

We will perform the services listed below. Any deficiencies will be noted and discussed with you.

- ✓ Check & adjust burner controls
- ✓ Install new oil nozzle
- ✓ Install one new disposable air filter
- ✓ Install new oil filter & strainer
- ✓ Inspect accessible oil lines, basement tank and connections
- ✓ Clean ignition assembly & pilot
- ✓ Lubricate motor bearings
- ✓ Seal furnace doors & chimney base
- ✓ Adjust burner for peak operating efficiency
- ✓ Vacuum clean flue pipe & chimney base
- ✓ Adjust burner for peak operating efficiency
- ✓ Vacuum clean heat exchanger or boiler as necessary to obtain peak efficiency
- ✓ Check safety controls
- ✓ Operate system for proper performance
- ✓ Check belts, pulley & blower wheel
- ✓ Check thermocouple
- ✓ Check gas valve & gas piping from burner
- ✓ Check gas pressure & set for efficient operation
- ✓ Check humidifier for proper operation
- ✓ Receive **priority service**
- ✓ Receive a **20% discount** on any future **service calls for one year**
- ✓ Receive a **\$100.00 credit** toward furnace or boiler replacement



Plan A

Our Comprehensive FuelSaver Service Plan C includes all the maintenance service of Plan A, plus the repair or replacement of any or all of the important parts listed below should they fail during normal burner operation. In addition, there will be no charge for labor to repair or replace these parts during the scheduled hours. Labor is not covered on the repair or replacement of parts not specifically listed below.

1. Air Filters
2. Air Cone
3. Altitude Pressure Gauge
4. Burner Couplings
5. Burner Fan
6. Burner Motor
7. Burner Switch
8. Burner Transformer
9. Cad Cell Relay (Except R8182H)
10. Circulator Coupling
11. Circulator Motor (To 1/8 h.p.)
12. Circulator Relay
13. Draft Regulator
14. Electrodes
15. Electrical Wiring on Burner Only
16. Fan Belt
17. Fan/Limit Combination Control
18. Fan Motor Pulley
19. Fan Pulley
20. Fan Shaft & Bearings
21. Fire-o-matic oil valve
22. Fuel pump
23. Ignition Cable
24. Low water cut-off switch
25. Nozzle
26. Oil Filter (Element & Gasket)
27. Oil Lines (In basement, exposed only)
28. Oil Tank (\$75.00 allowance towards replacement cost)

29. Oil Tank Valve
30. Pressuretrol
31. Stack Relay
32. Tank Gauge
33. Tank Vent-Alarm
34. Thermostat (Heat standard non programmable)
35. Programmable thermostat (\$50.00 allowance toward replacement cost)
36. Warm Air Fan Control
37. Warm Air Limit Control

Parts And Labor Allowance

In addition to the above parts, a discount of 20% of invoice will be applied towards the replacement or repair of any items listed below each contract year:

1. Circulator Bearing Assembly
2. Zone Valve Motorhead
3. Pressure Relief Valve
4. Automatic Water Feed Valve
5. Low Water Cut-Off Body
6. Smokepipe
7. Combustion Chamber
8. Domestic Hot Water Coil & Gasket
9. Timer Logic Board
10. Fan Motor (to 1/3 h.p.) Belt Drive only
11. Aquastat
12. Expansion Tank

Hours of Coverage

HEATING SEASON

October 1 thru April 30
7:00 AM to 9:00 PM
Monday thru Saturday
Holidays Excluded

SUMMER SEASON

May 1 thru September 30
8:00 AM to 4:00 PM
Monday thru Friday
Holidays Excluded

A travel charge will be invoiced for services performed during hours not listed above. This agreement includes labor to repair or replace parts specifically listed only which fail due to normal wear. Other parts of the heating system not listed will be serviced on a flat rate basis.

Fuel Surcharge may apply.

Plan C

General Conditions Covering Fuelsaver Service Plan C

1. Union Fuel reserves the right to inspect the equipment covered under this Plan and to cancel the Plan by making full refund of any fee paid if the equipment is not acceptable for coverage. The Plan will become effective on Invoice Date and remain in effect for one year. The Plan covers one oil burner only and shall renew from year to year automatically unless either party gives thirty days notice of termination. The Plan is NOT proratable and NOT refundable.
2. The cleaning and inspection shall be performed at our convenience during the one year term of this agreement, unless a specific date has been requested by the customer. All cleanings shall be performed during our normal business hours.
3. This plan does not cover water leaks, water damage or damage caused by excessive moisture.
4. The plan does not cover obsolete units, rotary type burners, low pressure units or multi-fuel units. The repair or replacement of obsolete parts cannot be assured. All parts subject to availability through normal supply sources.
5. Fuel flow problems due directly to outside storage of fuel are not covered.
6. Service calls resulting from burner failure due to flood, fire, lightning, tripped breaker, blown fuse, switch off, flooded heating systems, low water level, no water in boiler, thermostat not set properly, no oil, (will call customers only), or any other condition beyond our control will be invoiced at our prevailing rates.
7. This plan does not cover draining of expansion tanks, purging air from radiation or boiler, repair or replacement of parts of the boiler or furnace, repairs to humidifiers, water heaters or any other accessories.
8. Only the parts specifically listed are covered under this Plan - No Exceptions
9. Union Fuel Co.'s liability under this Plan is limited to the service specified. Union Fuel shall not be liable for any consequential or incidental damages, including environmental impairment, in any way arising out of performance or non-performance under this Plan. In any event, Union Fuel's total liability shall not exceed the price of this Plan.
10. This Plan is not assignable without Union Fuel's prior consent.
11. When it is no longer practical for Union Fuel to continue servicing the customer's equipment due to age or obsolescence, Union Fuel reserves the right to cancel this Plan, or Union Fuel will modernize the equipment (with customer's approval and at customer's expense) which will then continue the Plan.
12. The Plan is available to customers who agree to purchase all their fuel oil on an auto delivery basis from Union Fuel Co.

Plan C

Air Conditioning/Heat Pump Service Agreement

We will perform the services listed below. Any deficiencies will be noted and discussed with you.

- ✓ Check evaporator coil condition
- ✓ Check & clean drip pan & drain
- ✓ Check condenser coil
- ✓ Check head & suction pressures
- ✓ Check & tighten electrical items
- ✓ Check air filter
- ✓ Check for oil & refrigerant leaks
- ✓ Check fan & motor bearings
- ✓ Check fan belt & pulley
- ✓ Lubricate motor bearings
- ✓ Check thermostat operation
- ✓ Check for noise & vibration
- ✓ Check safety controls
- ✓ Check parts for visible wear
- ✓ Check oil supply & refrigerant charge per services specifications
- ✓ Receive a **20% discount** on any future service calls for one year
- ✓ Receive a **\$100.00 credit** toward air conditioning equipment replacement

Hot Water Heater Service Agreement (oil, gas or electric)

- ✓ Check heating element (electric)
- ✓ Check thermocouple (gas)
- ✓ Install new nozzle, service burner (oil)
- ✓ Vacuum clean flue pipe as necessary
- ✓ Check safety relief valve
- ✓ Drain sediment from tank
- ✓ Receive a **20% discount** on any future service calls for one year.
- ✓ Receive a **\$50.00 credit** toward water heater replacement.

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(Available only when purchased with an Annual Heating or Air Conditioning Service Agreement). Service must be done at time of other service check. Plus tax, if applicable.

UNION FUEL CO. OFFERS A PERSONALIZED BUDGET PLAN WITH REBATE

Have you considered the convenience of our Personalized Budget Plan? If not, why not take a moment to consider the features of our popular program. Our plan distributes the cost of heating your home with even, easy to manage monthly payments. It is also very economical because our budget plan customers pay the lowest price for their fuel oil. Here is how it works: We analyze your fuel consumption from previous years, and then develop your projected estimated usage for the coming heating season. From that we calculate your total bill, and divide them into equal monthly payments. It's a good way to minimize your heating bills impact on your household budget because each payment is the same even during the coldest months of the year.

At the End of the budget cycle we will recheck your actual usage and compare it with the amount of you budget payments. If you have overpaid, we will simply credit your account for the next budget cycle. If you've underpaid we will bill you for the difference. If all of your payments were made on time and in the correct amount, you will qualify for a rebate based on the gallons delivered to your home during the budget cycle.

**NOW AVAILABLE —
Pay your bill on our website!
www.unionfuel.com**

The convenience 24/7 to pay an invoice is now available on our site - we take VISA, MASTERCARD, and DISCOVER on our secure portal.

We have financing available for almost everything. Call us for details. We have Carrier Retail Credit, Mitsubishi Financing, and Energy Loan programs.

Ask About our current rebates, discounts and specials.

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Is It Water Heater Replacement Time?

Maybe your long, hot shower isn't as long or as hot as it used to be. Maybe you've just installed a dishwasher. Or maybe your family has expanded and you're taking more baths and washing more clothes than ever before. If so, it may be time to replace or upgrade your water heater. **Union Fuel can help!**

We have the finest energy-efficient models on the market today . . . and, of course, the finest technicians who can install your equipment in a jiffy!

Our customers with new water heaters have told us how impressed they are with having low-cost access to virtually unlimited amounts of hot water. The latest units produce a reliable, inexpensive supply of domestic hot water and have high recovery rates, meaning they can heat large amounts of water quickly.

We have several types of water heaters to choose from - indirect-fired, direct fired, aqua booster and tankless coil. Forbes.com lists tankless water heaters as one of its **"Nine Earth-Friendly Fixes for Your Home,"** citing that these on-demand water heaters use 25% to 35% less energy than conventional tanks.

WE FEATURE HIGH QUALITY CARRIER INDOOR AIR QUALITY SOLUTIONS INCLUDING...

AIR CLEANERS: Carrier state-of-the art air purifier systems trap and kill bacteria, viruses, mold spores allergens and other pollutants in the conditioned air and keep them out.

Fresh air ventilators: Carrier's innovative design energy recovery ventilators are designed to remove stale air from your home, while keeping valuable energy from escaping.

Ultraviolet (UV) LAMPS: UV lamps protect the indoor AC coil of your system, effectively killing off mold and bacteria before they can enter the home.

Carrier Humidifiers: Humidifiers add much needed humidity to the air during the heating season for added comfort.

BREATHE EASIER THIS ALLERGY SEASON AND EVERY SEASON... CALL NOW FOR A CUSTOM INDOOR AIR QUALITY CONSULTATION.

**UnionFuel
Company** (610) 253-6215



 **Yes!**
Keep me comfortable!

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Sign me up for:

- Annual Oil Heating Maintenance Service Agreement - Plan C* \$279.00
(available only to our automatic delivery service customers)
- Annual Oil Heating Service - Plan A - Auto-Delivery*\$159.00
- Annual Oil Heating Maintenance Service - Plan A - Non-Auto*.. \$179.00
- Annual Pre-Season Air Conditioning Service* \$109.00
- Annual Heat Pump Service (each season)* \$109.00
- Annual Gas Heating Maintenance Service* \$169.00
- Humidifier Service with Standard Water Panel (only with other service)* ... \$99.00
- Annual Hot Water Heater Service (only with other service)* \$49.00
- Heating Oil Budget Payment Plan
- Heating Oil Automatic Delivery Service

Other Information Request:

- Humidifiers
- Water Heaters - Oil, Gas, Electric
- Super High Efficiency Central Air
- IAQ UV Lights, Filtration, etc.
- Heating System Upgrade
- Tank Replacement
- Prepay or Budget Plans
- Hybrid Systems
- Other _____

**Fuel Service Charge May Apply*

Name _____ Account # _____

Address _____ Telephone # (day) _____

Address _____ Telephone # (evening) _____

Signature _____ Preferred Date _____ AM/PM

Email Address _____

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